



WE KNOW DEBUGGING.

COFEBE Debugging Support

No matter where you are on your Debugging Journey, we have a support option for you.

Since 2013 we've been trusted to provide support, software development, and advisory services to organizations as they continue to use software as part of their business strategies. Over time, our services have grown and matured and our customer relationships have become partnerships adapted to each organization's unique needs.

COFEBE's Debugging Enterprise Support offerings are designed to be an extension of your current software development team and accelerate time to market with the least amount of risk and the highest level of quality.

What We Help With

Production & Scale



Running your code in production is hard. Managing scale is challenging especially when you must balance future R&D and what's in production now. We have proven experience across multiple cloud environment with logging, monitoring, tracing CI/CD and more. We share our mistakes and what works.

Debugging



COFEBE engineers specialize in debugging and building tools that help engineers. Our team understands that technical debt is real and costs real dollars. COFEBE engineers will assist in debugging, core file analysis, and provide guided reviews for findings. We will also assist in issue resolution and prediction techniques to use going forward.

Development Practices



Technology grows and so do the choices that your engineers must make to be successful. COFEBE will leverage its vast learnings from 14 years of experience to transfer our deep knowledge to your team in nuanced areas like error handling, networks, scale, and managing dependencies.

Architecture & Design



Infrastructure design and architecture is complex, especially if you are moving to a new technology stack or migrating to a different cloud environment. COFEBE can offer guidance designing and architecting programs using today's cloud-native technologies based on real world experience.

Dev. Ops



Development Operations are one of the most important processes that ensure software can be delivered to customers and run, consistently. COFEBE can help with your container strategy, cloud environments such as AWS and Google Cloud, security and CI/CD.



Our Value

For your engineers, we help in identifying issues, providing fixes, and coaching your team on the industry's best practices. Our goal is to ensure your developers spend more time coding and less time debugging.

For your company, we help your engineering team speed up problem resolution by augmenting and accelerating your team's debugging maturity. Our goal is to reduce the impact issues have on your application, its users, and the business.

WHY CUSTOMERS TRUST US

COFEBE's experience and credentials are unmatched in the industry. We are computer scientists that help organizations solve tough business challenges. COFEBE has more than ten years experience building and running production code across cloud environments. We help you with strategy, ideation and implementation.

Debugging Enterprise Support Bundles



Bee

Production Support for Debugging Applications



Busy Bee

Production Support, Dev. Ops, Advisory Services for Mission Critical Debugging Applications



Better Buzz

Production Support, Dev. Ops, and Development Advisory Services for Mission Critical Debugging Applications

Access

8x5

Email, Ticketing

8h SLA on Sev 1

24h SLA on Sev 2+

2 registered users

24x7

Email, Ticketing, Phone, Web Conf.

1h SLA on Sev 1

4h SLA on Sev 2+

3 registered users

Named COFEBE Support Contact

Office Hours

24x7

Email, Ticketing, Phone, Web Conf, Messaging

30m SLA on Sev 1

2h SLA on Sev 2+

5 registered users

Named COFEBE Support Contact

Office Hours

Support

Break/Fix

Debugging Assistance

Core Fire Analysis

Debugging Patch Delivery

Break/Fix

Debugging Assistance

Core Fire Analysis

Debugging Patch Delivery

Break/Fix

Debugging Assistance

Core Fire Analysis

Debugging Patch Delivery

Dev. Ops

CI/CD

Cloud Management

Infrastructure as Code

CI/CD

Cloud Management/ Infrastructure as Code

Kubernetes, Docker, Terraform

Debug Support (Node, GoLang Python, .NET, PHP, Angular, and React)

Cloud Automation, auto-scaling, load balancing, and backup

Cloud Optimization

Development

24x7

16 Credits/ \$10,000 Credit Bundle (8 Credits)

Email, Ticketing, Phone, Web Conf, Messaging

30m SLA on Sev 1

2h SLA on Sev 2+

5 registered users

Named COFEBE Support Contact

Office Hours

For more information contact james@cofebe.com or visit www.cofebe.com